

## Who we are...

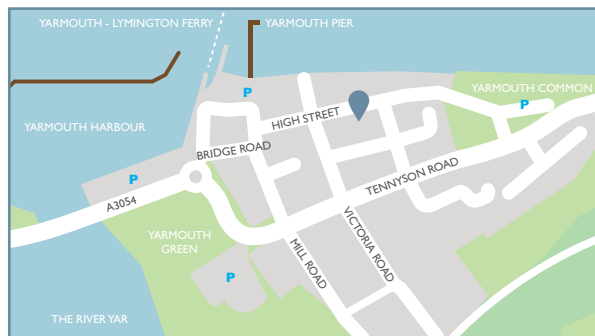
Yarmouth Dental Practice is a private dental practice conveniently located in the centre of Yarmouth High Street. We aim to deliver the highest level of general dental care as well as cosmetic dentistry, in a caring and friendly environment.

## What we believe...

Our philosophy is based on the premise that dental decay and periodontal (gum) disease are no longer inevitable. With current treatment techniques and sound professional advice, natural teeth and supporting tissues can be kept in a healthy state for a lifetime, providing the regime is begun in time and you are committed to maintaining a high standard of oral hygiene at home, following our advice.

## Complaints

We take complaints very seriously and try to ensure all patients are satisfied with the quality of service we strive to provide. Please notify any member of our dental team who will do their utmost to resolve the matter. Copies of the Practice Complaints Procedure Notice can be found on our website, at reception and in our Patient Information Folder in the waiting room.



### Practice Details:

Yarmouth Dental Practice  
Marlborough House  
High Street  
Yarmouth  
Isle of Wight  
PO41 0PN

Phone: 01983 761237

Email: [contact@yarmouthdentalpractice.co.uk](mailto:contact@yarmouthdentalpractice.co.uk)

Web: [www.yarmouthdentalpractice.co.uk](http://www.yarmouthdentalpractice.co.uk)

### Opening Hours:

Monday: 8.30am – 5.00pm  
Tuesday – Thursday: 8.00am – 4.00pm  
Friday: 8.30am – 1.00pm

For our registered patients: In the event of an emergency outside of opening hours, please telephone the practice number.



Follow us on  @YarmouthDentist

## Yarmouth Dental Practice

Private dentistry in a caring and friendly environment

## Practice information



### Principal Dentist:

Dr John Dine BDS (Univ. Lond.) GDC No. 44759

### Associate Dentists:

Dr Liliya Ekova MDM (Med. Univ. Sofia)  
GDC No. 174040

Dr Ian Clift BDS (Univ. Sheff), LDS RCS Eng.  
DipImpDent (RCS). GDC No. 57437

### Dental Hygienists:

Samantha Martin CEB Dip Dental Hygiene (Univ. Lond)  
GDC No. 4234 & Lynn Morris CEB Cert in Dental  
Hygiene (Royal Navy) GDC No. 2984

## Dental Nurse/Receptionists

---

### **Rachael Gulliver**

National Certificate NEBDN 2000 GDC No. 113389  
Rachael joined the practice in 2018.

### **Rachel Digby**

Rachel joined the Practice as trainee in 2018 and is studying the NEBDN dental nursing course.

## Practice Manager/Senior Nurse:

---

### **Pauline Ballard**

National Certificate NEBDN 2002 GDC No.109564  
Senior Dental Nurse, Lead Health & Safety.  
Pauline has been at the practice since 2004.

## Marketing, Finance & HR Manager

---

### **Tracey Duggan**

CEB Cert in Dental Hygiene 1985 (Univ. Lond). GDC No. 2925. ILM Level 3 Certificate in Leadership and Management, June 2017 (UMD Professional Ltd).  
Tracey is a qualified hygienist and together with her partner, Principal Dentist; John Dine, took over ownership of the Practice in April 2012. As CQC Registered Manager, her role is essentially, quality assurance.

## Principal Dentist

---

### **Dr John Dine**

BDS 1971 (Univ. Lond.) GDC No. 44759  
John was an associate, then partner in a general dental practice in Surrey. Relocating to the Isle of Wight in 2004, he worked as an associate in Ryde and took over Yarmouth Dental Practice in April 2012. John has an interest in cosmetic dentistry and treating nervous patients.

## Associate Dentists

---

### **Dr Liliya Ekova**

MDM (Med. Univ. Sofia), MSc in Endodontics (Univ. Lond). GDC No. 174040  
Liliya joined us in January 2017 and works here on Monday and Tuesday. Her interests are; general dentistry and endodontics (root canal).

### **Dr Ian Clift** BDS (Univ. Sheff), LDS RCS Eng.

DipImpDent (RCS). GDC No. 57437  
Ian joined the practice part-time, towards the end of 2016 enabling patients to have in-house Orthodontic (Orthocaps) and/or Implant consultations and treatment. Ian is at the practice one evening per month.

## Dental Hygienists

---

### **Samantha Martin**

CEB Dip Dental Hygiene 1995 (Univ. Lond).  
GDC No. 4234  
Sam joined the practice in September 2003.

### **Lynn Morris**

CEB Cert in Dental Hygiene 1995 (The Royal Navy).  
GDC No. 2984  
Lynn joined the practice in Oct 2004.

*Sam works on Mondays; Lynn on Thursdays.  
Both hygienists offer some Friday sessions.*

## Data Protection

---

At Yarmouth Dental Practice, we take great care with all the Personal Data we hold, to ensure we comply with best professional practice and with the law. Our Data Privacy Notice can be found on our website, at reception and in our Patient Information folder in the waiting room.

## What you can expect from us

---

- **We will treat you with courtesy, respect and in all confidentiality.**
- **We will honour your time. We understand that time is a valuable commodity.**
- **We will ensure a safe and caring environment within which to provide your dental care.**
- **We will keep abreast of new developments in dental methods and materials.**
- **We will discuss treatment plans and cost in an open and straightforward manner, while providing options.**

We seek to provide the best possible care and attend courses regularly to keep our skills updated. All qualified team members are registered with the General Dental Council and are professionally indemnified.

## Payment

---

Aside from the option to pay for your appointments each time you visit, we also offer Denplan monthly payment schemes:

- **Denplan Essentials**
- **Denplan Care**
- **Denplan Children**

***Please ask your dentist, or at reception for further information.***

## Missed appointments

---

Failure to attend or appointment, or to give 24 hours' notice for cancellation may incur a charge of 50% of treatment cost.